



## APPLICATION FOR GPTC's ACCESS219 PARATRANSIT SERVICES

*Both this form AND your Professional Verification form MUST be COMPLETELY filled out in order to be processed. Please note: This is a two (2) sided document.*

Please check one of the following:

\_\_\_\_\_ New application (you are NOT a current paratransit rider)

\_\_\_\_\_ Request for re-certification (you have been asked to update your current application)

### PART ONE (Applicant Information)

1. Name \_\_\_\_\_  
FIRST MIDDLE INITIAL LAST

2. \_\_\_\_\_ Male \_\_\_\_\_ Female      3. Date of Birth \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
MONTH DAY YEAR

4. Street Address \_\_\_\_\_ Apt/Ste # \_\_\_\_\_

5. City, State \_\_\_\_\_ Zip Code \_\_\_\_\_

6. Contact Number/s (please include area code) \_\_\_\_\_

7. If you use a different mailing address, please provide it here: \_\_\_\_\_  
\_\_\_\_\_

8. If you prefer communication via e-mail, please provide your e-mail address:  
\_\_\_\_\_

9. Please provide a description of your residence (color, brick/siding, number of stories, etc.).  
Please include landmarks or cross streets if necessary:

\_\_\_\_\_ House      \_\_\_\_\_ Apartment Bldg      \_\_\_\_\_ Nursing/Group Home

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

10. Emergency Contact Person: \_\_\_\_\_  
FIRST LAST  
PHONE NUMBER(S)

11. Please check which of the following best describes your living situation:

\_\_\_\_\_ I live independently    \_\_\_\_\_ I live with family/friends who assist me  
\_\_\_\_\_ I receive Home Health Services    \_\_\_\_\_ I live in a Twenty-Four (24) Hour Care or Skilled Nursing facility  
\_\_\_\_\_ I live in an Assisted Living Facility

12. Do you have a current Indiana Driver's License or Picture ID? \_\_\_\_\_ Yes    \_\_\_\_\_ No  
ID# \_\_\_\_\_ Expiration Year \_\_\_\_\_

## PART TWO (Disability Information)

1. Please tell us what type of disability or health issue prevents you from using GPTC (Gary Public Transportation) fixed route (regular) bus services? Check all that apply:

\_\_\_\_\_ Physical    \_\_\_\_\_ Mental    \_\_\_\_\_ Blindness/Visual Impairment  
\_\_\_\_\_ Deaf/Hearing Impairment    \_\_\_\_\_ Cognitive/Developmental    \_\_\_\_\_ Health Issues

2. Please provide more specific information about your disability and/or health issue: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. Please explain **HOW** your disability and/or health issue prevents you from using fixed route bus services: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Are the conditions you described: \_\_\_\_\_ Permanent    \_\_\_\_\_ Temporary    \_\_\_\_\_ I don't know

5. Do these conditions change day to day in a way that affects your ability to use fixed route services? \_\_\_\_\_ Yes    \_\_\_\_\_ No

6. If you use a wheelchair or electric scooter, are you able to transfer to a regular chair in the vehicle?

Yes  Yes. But, I prefer not to.  No

7. Is your wheelchair or scooter:

More than 30 inches wide?  More than 48 inches long?

8. Is the combined weight of the device and occupant more than 600 pounds?  Yes  No

9. If you are blind/visually impaired, have you received training to help you get around the community?

Yes  Yes. But, I am not confident in my skills.  No  I would like to

10. If you have a cognitive, developmental or mental disability, how does it impact you?

difficulty with communication  difficulty in remembering

other (please explain): \_\_\_\_\_

\_\_\_\_\_

11. Please check any and all of the mobility aids and/or equipment you use:

Regular Cane  White Cane  Walker  Crutches

Braces/Prosthetics  Manual Wheelchair  Power Wheelchair

Power Scooter  Portable Oxygen  Service Animal (describe below):

\_\_\_\_\_

12. Do you usually travel with someone who assists you?  Always  Sometimes  Never

If "always" or "sometimes", what kind of help do they provide? \_\_\_\_\_

\_\_\_\_\_

13. Do you require a Personal Care Attendant (PCA)?  Yes  No

14. How far can you walk or roll without assistance?  Not at all  To the front curb

A city block (200 ft)  3 blocks  6 blocks  9 blocks  Not sure

15. Are you able to wait by yourself for a bus?  Yes  If the stop has a shelter & bench

No (Please Explain): \_\_\_\_\_

16. Do any of the following situations apply to you?

Inability to climb three 10-inch steps  Inability to cross busy intersection

Problems with physical barriers (snow-covered or inaccessible sidewalks, curb cuts).

Extreme sensitivity to cold weather  Extreme allergy/environmental sensitivities

Extreme sensitivity to hot weather  Hyper-fatigue/frailty  Night blindness

Balance problems  Communication difficulties  other (please describe): \_\_\_\_\_

\_\_\_\_\_

## PART THREE (Travel Information)

Our goal is to provide safe, reliable economical and superior service to our ridership. There are some real advantages to using fixed route services whenever possible. It is much less expensive and instead of making your plans ahead of time, you can decide to ride the same day that you want to travel. We also know that some people have expressed concern about their ability to use fixed route services. This information will help us to ensure that you have access to the kind of information and support that may give you more options.

1. Have you ridden GPTC fixed route buses in the past? \_\_\_ Yes \_\_\_ No

2. If **yes**, what difficulties did you encounter? If **no**, what keeps you from trying? \_\_\_\_\_

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3. Do you think you might benefit from travel training? \_\_\_ Yes \_\_\_ No \_\_\_ I don't know.

4. What other means of transportation have you used? Please check all that apply:

\_\_\_ Drove my own vehicle \_\_\_ Rode with family/friends \_\_\_ Taxi/Cab Service

\_\_\_ Demand-response (LCEOC, NWICA, Trade Winds, Dial-A-Ride, etc.)

\_\_\_ Medical Transport Companies (please name): \_\_\_\_\_

\_\_\_ Other modes of transportation (please describe): \_\_\_\_\_

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5. Where are would you usually be traveling to? Please check all that apply:

\_\_\_ Employment/Job \_\_\_ Shopping \_\_\_ Recreation/Visiting \_\_\_ School \_\_\_ Dialysis Treatment

\_\_\_ Other Medical Facility or destination (please describe): \_\_\_\_\_

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6. Why is it **IMPOSSIBLE** and not just difficult/inconvenient for you to now travel on a regular/fixed route bus? **\*This question MUST be completed\***

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## PART FOUR (Signatures and Verification)

I understand that the purpose of this application is to determine if I am eligible to use Paratransit services. I understand that it must be **FULLY** completed in order for GPTC to process, including Section Five (to be completed by a verifying professional). By signing this document, I certify that the information provided in this application is true and correct to the best of my knowledge. I understand that falsification of information could result in a loss of potential eligibility as well as a penalty under the law. I agree to notify GPTC if any of the conditions I have described change in a way that may affect my eligibility.

\_\_\_\_\_  
SIGNATURE OF APPLICANT

Date Signed: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
MONTH DAY YEAR

\_\_\_\_\_  
SIGNATURE OF PARENT/LEGAL GUARDIAN OF APPLICANT UNDER 18 YRS OF AGE

If this application has been completed by someone other than the person requesting certification as an eligible Paratransit rider, that person **MUST** complete the following:

**IMPORTANT NOTE:**

IMPLEMENTATION OF BEST PRACTICES BY PROJECT ACTION DICTATES, THAT A PARTY OTHER THAN SOMEONE REPRESENTING THE DESTINATION TO WHICH A RIDER IS TRAVELING MUST COMPLETE THE APPLICATION. PARTICULARLY, THE PORTION WHICH IDENTIFIES SPECIFIC INFORMATION REGARDING THE MANNER IN WHICH THE RIDER'S DISABILITY IMPACTS HIS/HER ABILITY TO USED FIXED ROUTE.

Name \_\_\_\_\_  
FIRST MIDDLE INITIAL LAST

Address \_\_\_\_\_

City/Town \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone Number \_\_\_\_\_  
DAYTIME EVENING MOBILE

Reason for your assistance? \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

REMINDER! YOU MUST SIGN AND FORWARD THE "PROFESSIONAL VERIFICATION FORM" TO THE PERSON YOU DESIGNATE, THEN INCLUDE A COMPLETED FORM WITH YOUR APPLICATION YOU SUBMIT TO GARY PUBLIC TRANSPORTATION CORPORATION

**PLEASE SEE OTHER SIDE FOR "RIDERSHIP SURVEY"**

# RIDERSHIP SURVEY

If you currently use or have used Access219 Paratransit services, please take a few minutes to complete this survey. We appreciate your help and welcome your feedback, comments and suggestions.

1. How would you rate our scheduling process? \_\_\_\_\_ Excellent, never have any problems  
\_\_\_\_\_ Good, usually works fine. \_\_\_\_\_ Unsatisfactory (please explain): \_\_\_\_\_

2. Is your ride: \_\_\_ Always on time \_\_\_ Usually on time \_\_\_ Sometimes \_\_\_ Often Late

3. Are there any problems with knowing when your ride has arrived? \_\_\_\_\_

4. How would you rate our drivers? \_\_\_\_\_ Excellent, never have any problems \_\_\_\_\_ Good, usually do a good job. \_\_\_\_\_ Unsatisfactory (please explain): \_\_\_\_\_

5. Do the drivers have any difficulty using the lift, tie downs, etc.? \_\_\_ Never \_\_\_ Not that I'm aware of. \_\_\_ Sometimes \_\_\_ Yes, very often. (Please explain): \_\_\_\_\_

6. Are our driver/staff courteous? \_\_\_ All of the time \_\_\_ Most of the time \_\_\_ Some of the time \_\_\_ None of the time (please explain): \_\_\_\_\_

7. How would you describe the condition of our vehicles? \_\_\_ Excellent, always clean  
\_\_\_ Good \_\_\_ Usually good \_\_\_ Not good \_\_\_ Very poor (please explain): \_\_\_\_\_

8. Any comments or suggestions? \_\_\_\_\_

# **Professional Verification Form**

**(To be submitted with the application for GPTC's ACCESS219 Paratransit Services)**

**PLEASE NOTE: THIS IS A TWO (2) SIDED DOCUMENT**

## **SECTION I: AUTHORIZATION TO RELEASE INFORMATION**

**(Applicant must complete this page before giving the entire form to the professional you name below.)**

Applicant's Name \_\_\_\_\_  
FIRST MIDDLE INITIAL LAST

Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Current Age \_\_\_\_\_

Applicant's Street Address \_\_\_\_\_

City/Town \_\_\_\_\_ Zip Code \_\_\_\_\_

Applicant's Phone Number(s) \_\_\_\_\_  
HOME MOBILE WORK

**I hereby authorize the following certifying professional(s) to release to the Gary Public Transportation Corporation (GPTC) specific information as requested. It is my understanding that this information will be used solely to determine my ADA Paratransit eligibility. I understand that I may revoke this authorization at any time. Unless revoked, this form will allow the professional named below to release information described for three (3) months after the date which appears below.**

Printed name of professional \_\_\_\_\_  
FIRST MIDDLE INITIAL LAST

\_\_\_ General/Family physician \_\_\_ Physician Specialist \_\_\_ Psychiatrist/Psychologist  
\_\_\_ Licensed Optometrist \_\_\_ Certified Audiologist \_\_\_ Certified Rehabilitation Specialist  
\_\_\_ Other (please describe): \_\_\_\_\_

Applicant's Signature \_\_\_\_\_

Today's Date \_\_\_\_\_

Guardian's Signature (if applicable) \_\_\_\_\_

Today's Date \_\_\_\_\_

## SECTION II: LETTER TO CERTIFYING PROFESSIONAL

*Dear Certifying Professional:*

*The person whose signature appears on the attached release form has applied for certification as an eligible Paratransit Services rider. That application must include a completed "Professional Verification Form". The applicant is asking you to provide information related to how his/her disability or health issue impacts their functional capacity.*

**Please note: Federal Law** is very specific about **ADA** Paratransit eligibility. Which can be awarded to individuals who:

- 1. As a result of their disability cannot board, ride or disembark from a regular (fixed) bus route or light rail car.*
- 2. Have a specific impairment-related condition which prevents them from getting to or from a bus stop.*

*These definitions do NOT include persons who find it difficult or uncomfortable to get to and from bus stops. Diagnosis of a specific disability or medical condition does NOT necessarily mean that the applicant is qualified. Your assessment should be based solely upon functional capacity, not the applicant's age or economic status.*

*Gary Public Transportation Corporation (GPTC) does take into consideration those difficulties brought about by physical barriers on the path of travel. In some cases, individuals may be given "Conditional" certification based upon those factors, as well as, temporary disability, impact of excessively cold or hot weather.*

*If you have any questions, please feel free to call our ADA Coordinator at (219) 884-6100 Extension 106.*

*Thank you,*

GARY PUBLIC TRANSPORTATION CORPORATION  
2101 W 35<sup>TH</sup> AVE  
GARY IN 46408



## SECTION III: DISABILITY INFORMATION

**A. GENERAL:** *This section must be filled out for all applicants.*

1. When is the last date you provided services to this individual? \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
MONTH DAY YEAR

2. How long have you provided services to this individual? \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
MONTH DAY YEAR

3. Please describe this individual's diagnosed disability or health issue: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Is this disability: \_\_\_ Permanent \_\_\_ Temporary (Est. recovery \_\_\_ Yrs \_\_\_ Mos \_\_\_ Days)

5. Does the way that it manifests vary from day to day to the extent that it would affect the individual's ability to use fixed route services? \_\_\_ Yes \_\_\_ No \_\_\_ Possibly

Please explain: \_\_\_\_\_  
\_\_\_\_\_

6. Is the individual impacted by extreme temperatures? \_\_\_ Somewhat \_\_\_ No \_\_\_ Unknown  
\_\_\_ Yes, cold or wind chill less than [ ] degrees \_\_\_ Yes, heat index of more than [ ] degrees

7. Does the individual use any of the following? Check all that apply: \_\_\_ Support Cane  
\_\_\_ Walker \_\_\_ Braces/Prosthetics \_\_\_ Manual Wheelchair \_\_\_ Power Wheelchair  
\_\_\_ Scooter \_\_\_ Service Animal (please describe): \_\_\_\_\_  
\_\_\_ Other (please describe): \_\_\_\_\_  
\_\_\_\_\_

8. In your opinion, how far would this individual be able to walk or roll without assistance?  
\_\_\_ not at all \_\_\_ to the front curb \_\_\_ a city block (200 feet) \_\_\_ 3 blocks \_\_\_ 6 blocks  
\_\_\_ 9 blocks \_\_\_ not certain \_\_\_ additional comment if any: \_\_\_\_\_  
\_\_\_\_\_

9. In your opinion, would the individual be able to wait alone for a bus?  
\_\_\_ Yes \_\_\_ Yes, with shelter & bench \_\_\_ No \_\_\_ Unknown

10. If the individual has a wheelchair or scooter, can he/she transfer to a regular chair on a bus?  
\_\_\_ Yes \_\_\_ Yes. But, not advisable. \_\_\_ No \_\_\_ Unknown \_\_\_ N/A

11. Do either of the following situations apply to the individual? Please check all that apply:  
\_\_\_ Inability to climb three 10-inch steps \_\_\_ Difficulty with crossing busy intersections  
\_\_\_ Difficulty with balance \_\_\_ Inability to walk or stand for extended periods of time  
\_\_\_ Problems with physical barriers (snow-covered or inaccessible sidewalks, curb cuts, etc.)

12. Is there any other relative information you would like to add?  No  Yes:  
\_\_\_\_\_  
\_\_\_\_\_

13. Does the individual have any of the following? **Please check all that apply:**  
 Cognitive Disability  Emotional Disability  
 Mental Illness  Neurological/Head Injury

14. Please describe the functional limitations the individual experiences:  
\_\_\_\_\_  
\_\_\_\_\_

15. Does the individual have problems with reading, remembering or communication?  Yes  
 No  Somewhat  Uncertain **If “yes” or “somewhat”, please explain:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

16. Is the individual’s judgment or inhabitation impaired?  Yes  No  Somewhat  
**If “yes” or “somewhat”, please describe to what extent or give an example:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

17. Does the individual experience seizures?  Yes  No  Unknown  
What type: \_\_\_\_\_ **Date of last known seizure:** \_\_\_/\_\_\_/\_\_\_

18. Does this individual experience any of the following:  Auditory/Visual Hallucinations  
 Delusions  Disassociation  Anxiety or Panic Attacks  Other (please describe): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

19. Travel independently, would the individual have the ability to \_\_\_\_\_. **Please check all that apply:**  
 Get help if lost  Recognize & avoid danger  Cross streets safely  
 Follow written directions  Communicate needs  Process Information  
 Other (please describe): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

20. Is there any other relative information you would like to add?  Yes  No  
\_\_\_\_\_  
\_\_\_\_\_

**B. SPECIFIC:** *Please check & complete only those sections that apply to the applicant.*

**Blind/Visually Impaired**

1. Is the individual?  Totally blind  Legally blind  
 Visually impaired (**Please provide visual acuity measurements**): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
  
2. Does the individual experience:  Sensitivity to light  Night blindness
  
3. Does the individual use:  Long White Cane  Service Animal (**what kind**): \_\_\_\_\_
  
4. To your knowledge, has the individual had orientation and mobility instruction to enable him/her to get around the community independently?  Yes  No  Unknown
  
5. In your opinion, would the individual benefit from such training?  Yes  No  
 Unknown
  
6. Is there any other relative information you would like to add?  No  Yes: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Deaf/Hearing Impaired**

1. Is the individual?  Totally Deaf  Hearing Impaired
  
2. When communicating with hearing people, does he/she use:  American Sign Language  
 Lip Reading  Note Writing  Unknown
  
3. Is there any other relative information you would like to add?  No  Yes: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**MEDICAL/HEALTH RELATED**

1. Please describe the individual's medical condition: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Does the individual use portable oxygen? \_\_\_ Yes \_\_\_ No \_\_\_ Unknown

3. Does the individual have extreme allergy/environmental sensitivities? \_\_\_ Yes \_\_\_ No  
\_\_\_ Unknown

4. How does the individual's medical condition impact his/her functionality? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Is there any other related information you would like to add? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**C: CERTIFYING PROFESSIONAL SIGNATURE/ CONTACT INFORMATION**

Signature \_\_\_\_\_

Printed Name \_\_\_\_\_

Street Address \_\_\_\_\_

City/Town \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Contact Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

I am a/an:

\_\_\_ General/Family Physician \_\_\_ Physician Specialist \_\_\_ Psychiatrist/Psychologist  
\_\_\_ Licensed Optometrist \_\_\_ Certified Audiologist \_\_\_ Special Education Admin/Teacher  
\_\_\_ Certified Rehabilitation Specialist \_\_\_ Certified Independent Living Specialist  
\_\_\_ Other (please describe): \_\_\_\_\_  
\_\_\_\_\_